



## Issue of a 24-Hour Pharmacy Work Permit

This service enables pharmacies to obtain a license to operate a 24-hour licensed pharmacy.

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| <br><b>Department name</b><br>Licensing and Accreditation | <br><b>Sector</b><br>Health Regulation | <br><b>Main Service</b><br>Medical Establishment<br>Licencing & Registration | <br><b>Service Code</b><br>110-03-006-000 |
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|--|---|---|
| <br><b>Service Classification</b><br>Transactional | <br><b>Variation / Auxiliary</b><br>Variation | <br><b>Service Type</b><br>Government to Business |
|--|---|---|



### Service Process

- 01 Login to the MOHAP website or smart app using the UAE PASS to apply for the service.
- 02 Submit the application and pay the fee.
- 03 The documents will be verified and if conditions and requirements are met, the request will be accepted.
- 04 Pay the service fee.
- 05 An email notification of the approval is sent and the applicant should upload the permit.
- 06 In case the request does not meet the requirements, the application will be returned to the applicant to attach the required documents and re-submit it.
- 07 If the conditions are not met, the application will be permanently rejected and closed.



### Required Documents

- Request letter signed by owner requesting for 24-hour work permit
- Valid pharmacy license
- Valid licenses of the four pharmacists of the facility
- License of pharmacists in-charge with their contact information



### Requirements & Conditions

- The facility's license must be valid for 2 months before expiry.
- The facility's license must include at least four pharmacists, each with a valid license.
- One of the four pharmacists should be pharmacist in charge.
- The work permit will be suspended if the facility's license is expired.
- The work permit will be suspended if the license of the pharmacist in charge is expired.
- Pharmacies licensed to operate 24 hours must have a licensed pharmacist present at all times (the pharmacy must have 4 licensed pharmacists).

### Service Channels



MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)



MOHAP Smart App

### Resources

- Ministerial Resolution No. 932 of 2012 regarding the health and technical conditions that must be met in private pharmacies (Available in Arabic only)
- User Manual - Issue 24 Hour Work Permit for Pharmacy
- Infographic - Issue of a 24 Hour Pharmacy Work Permit

### FAQs

#### 1. Can the permit be renewed?

No, a new application must be submitted.

#### 2. Is the permit granted to licensed pharmacies in Dubai and Abu Dhabi?

No, the permit is granted only to pharmacies licensed by the Ministry of Health and Prevention.



**Average Service Time**  
3 working days



**Payment channels**  
E- Payment



**Target Audience**  
Pharmacies licensed by the Ministry of Health and Prevention



**Service Locations**

- MOHAP website  
[www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App



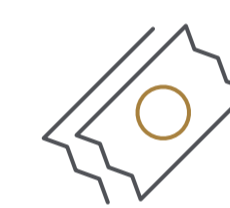
**Related Services**  
This service is not linked to any other services



**Service Bundle**  
This service is not linked to any bundles



**Contact Details**  
**Email**  
[info@mohap.gov.ae](mailto:info@mohap.gov.ae)  
**Call Center**  
80011111



### Service Fees

Application fees: AED 100  
Per year: AED 6000  
For 6 months: AED 3000

### Sustainable Development Goals



### Notes

None